

CABINET 22 JANUARY 2012

PROGRESS ON SCRUTINY PROJECTS

Review	Methodology	Type of report	Expected date for report to Cabinet	Comments
Standing Review of the Budget	Standing Review	Regular update reports to O&S and interim, specific topic and final reports to O&S and Cabinet	A report outlining findings from the review's consideration of the HRA self financing is on the agenda for the December meeting of cabinet. A report from the review's consideration of the use of capital will be considered by the Overview and Scrutiny committee in February and will then be passed to Cabinet for consideration.	<p>The work programme includes consideration of:</p> <ul style="list-style-type: none"> • Business rate retention scheme • Fees and charges • The costs of transition from children to adults learning disability services and • The Clinical Commissioning Group finances. <p>The January meeting of the Standing Review of the Budget is being scheduled to consider Clinical Commissioning Group finances.</p>
Customer Care	Light touch review	Final Report to O&S and Cabinet	March 2013	<p>The group has received presentations on a number of aspects of customer care process in the borough. In addition a number of visits to other boroughs are proposed and group members will be visiting Access Harrow to undertake 'call listening' and they will also meet with frontline staff to experience day-to-day customer contact. Focus groups with Access Harrow staff and complaints co-ordinator staff are also proposed.</p>

Joint Overview and Scrutiny Committee 'Shaping a Healthier Future'	Joint Committee	Final Report to O&S and Cabinet (for information) and NHS NW London	The Harrow response was considered by the Adult Social Care, Health and Wellbeing Portfolio Holder and the Leader of the Council.	The Joint Overview and Scrutiny Committee has submitted its report to NHS North West London. Harrow Scrutiny has also submitted an independent response to NHS North West London on behalf of the council. Further meetings to consider the response of NHS NW London to the JOSOC report and final proposals will be held in January and February 2013
Accessible Transport	Light touch review	Final Report to O&S and Cabinet with reference to Transport for London	TBC	This review is considering the impact of poor access to public transport on the life chances of people with limited mobility. The first meeting of the group to consider scope and project plan is likely to be scheduled for February.
Child's Journey Through Care	Light touch review	Final Report to O&S and Cabinet	TBC	This review will consider the child's journey through the care system in an attempt to identify any gaps in the council's and partners' systems which create potential risk for Harrow children. The first meeting of the review is likely to be scheduled for February.

The following projects will be scheduled during the rest of the administration

- Public Realm
- Mental Health Services
- Early Intervention

The specific detail of these projects is still to be determined.

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